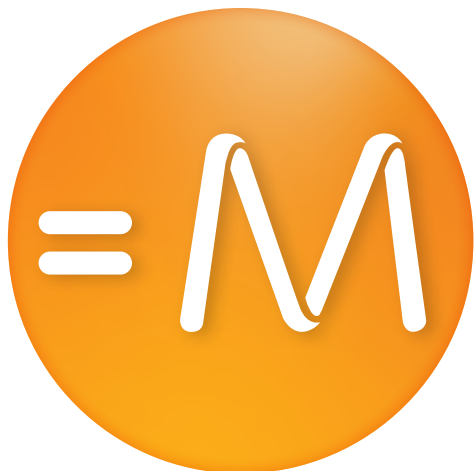
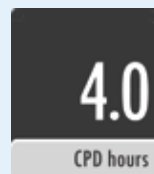




Introduction to Human Factors in Process Safety Training Course

A 1/2-day training course providing delegates with an overview of human factors, how they can impact your organisation and how to recognise, evaluate and control human error and human factors risk.

See
www.methodsands.com/human-factors



Why you should do this course

For Managers, Operators & Supervisors	Assumes no prior knowledge	Customisable
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87.9% delegate rating

"Lucy is obviously a fountain of knowledge on the subject."

"A great introduction to human factors and HEART+."

"Great course, especially info on how to deal with certain characters in a study workshop."

"First time hearing about HEART + which was good as I didn't know of any techniques used for HF prior to the training."

Trainer Profile



Lucy Glasgow

Lucy Glasgow is an expert on human behaviour and human error. She brings insights from a career spent in air traffic control to helping people to understand the causes of human error within other safety critical industries.

This document contains information current as of July 2026. For the latest updates, please visit our website.